

**Annexure – B**

**Investor Complaints of Libord Advisors Pvt. Ltd. for the period ended May 2024 for all Categories**

**I. Data for Every Month Ending**

| SN | Received from           | Pending at the end of the last month | Received during the particular month | Resolved during the particular month* | Total Pending during the particular month# | Pending Complaints > 1 month | Average Resolution time^ (in days) |
|----|-------------------------|--------------------------------------|--------------------------------------|---------------------------------------|--|------------------------------|------------------------------------|
| 1  | Directly from Investors | 0                                    | 0                                    | NA                                    | NA   | NA                           | NA                                 |
| 2  | SEBI (SCORE S)          | 0                                    | 0                                    | NA                                    | NA   | NA                           | NA                                 |
| 3  | Stock Exchanges         | 0                                    | 0                                    | NA                                    | NA   | NA                           | NA                                 |
| 4  | Other Sources (if any)  | 0                                    | 0                                    | NA                                    | NA   | NA                           | NA                                 |
|    | <b>Grand Total</b>      | <b>0</b>                             | <b>0</b>                             | <b>NA</b>                             | <b>NA</b>                                  | <b>NA</b>                    | <b>NA</b>                          |

**II. Trend of Monthly Disposal of Complaints (For 5 Months on Rolling Basis)**

| SN | Month              | Carried forward from previous month | Received during the particular month | Resolved during the particular month* | Pending at the end of the particular month# |
|----|--------------------|-------------------------------------|--------------------------------------|---------------------------------------|---|
| 1  | January, 2024      | Nil                                 | Nil                                  | NA                                    | NA  |
| 2  | February, 2024     | Nil                                 | Nil                                  | NA                                    | NA  |
| 3  | March, 2024        | Nil                                 | Nil                                  | NA                                    | NA  |
| 4  | April, 2024        | Nil                                 | Nil                                  | NA                                    | NA  |
| 5  | May, 2024          | Nil                                 | Nil                                  | NA                                    | NA  |
|    | <b>Grand Total</b> | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                    |

*^Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.*

*\*Inclusive of complaints of previous months resolved in the current month.*

*#Inclusive of complaints pending as on the last day of the month.*

**III. Trend of Annual (Calendar Year) Disposal of Complaints (For 5 Years on Rolling Basis)**

| SN       | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|----------|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| <b>1</b> | <b>2</b>           | <b>3</b>                           | <b>4</b>                            | <b>5</b>                            | <b>6</b>                                  |
| 1        | 2021               | Nil                                | Nil                                 | NA                                  | NA  |
| 2        | 2022               | Nil                                | Nil                                 | NA                                  | NA  |
| 3        | 2023               | Nil                                | Nil                                 | NA                                  | NA  |
| 4        | 2024               | Nil                                | Nil                                 | NA                                  | NA  |
| 5        | 2025               | -                                  | -                                   | -                                   | -   |
| 6        | <b>Grand Total</b> | <b>0</b>                           | <b>0</b>                            | <b>0</b>                            | <b>0</b>                                  |